

About Preston Medical Library's Health Information Service

The health information service is a free public education service of the Preston Medical Library, part of the University of Tennessee Graduate School of Medicine.

We also provide educational programs for the general public on how to locate and evaluate health information. We provide information at health fairs, schools, churches, businesses, and various organizations. If you would like us to visit your group, please contact us.

For more information about tax-deductible contributions that support the library's services and mission, please contact the UT Medical Center Office of Development office: (865) 305-6611.

Contact Information

Call 865-305-9525

Fax 865-305-9527

Email library@utmck.edu

Website <http://gsm.utmck.edu/library/>

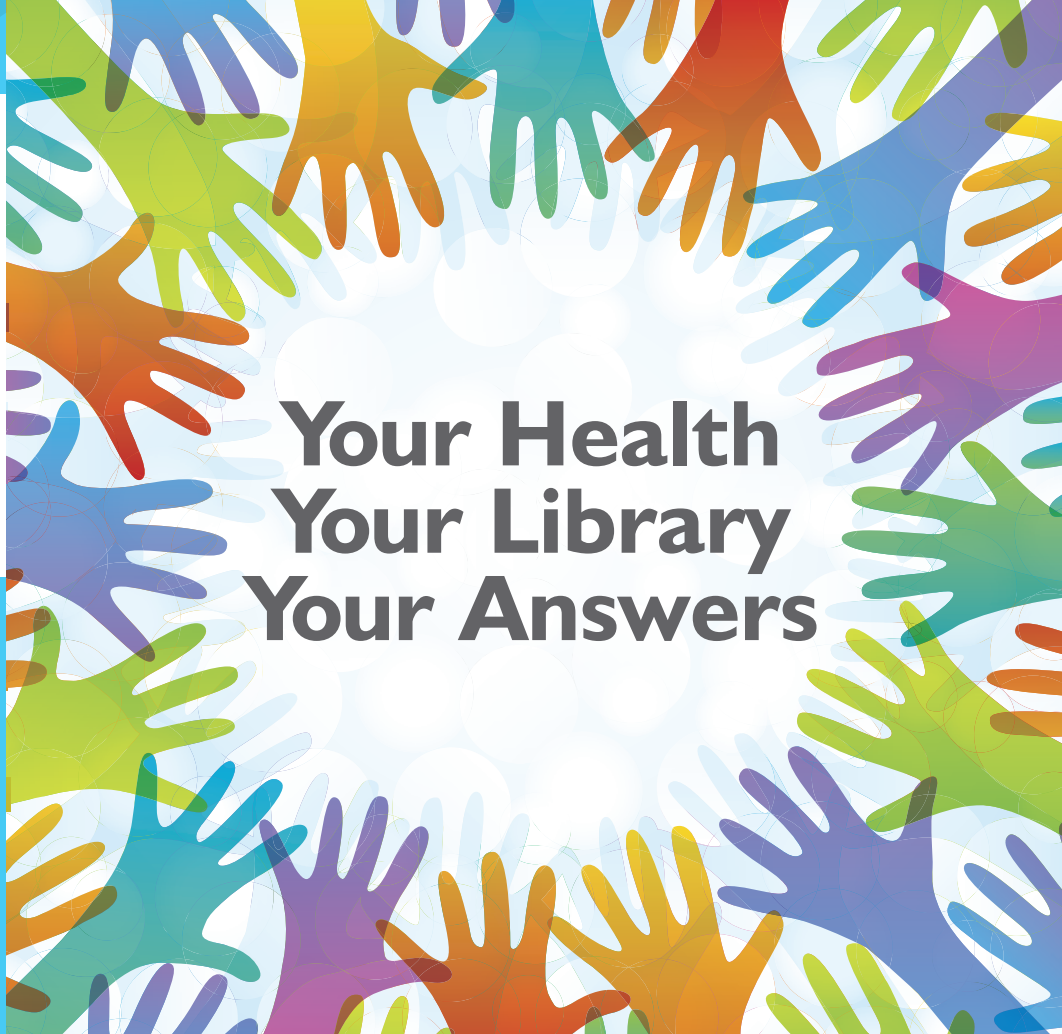
Address Preston Medical Library
1924 Alcoa Highway
Knoxville, Tennessee 37920

Hours Monday-Thursday--8:30am-9:00pm

Friday-----8:30am-5:00pm

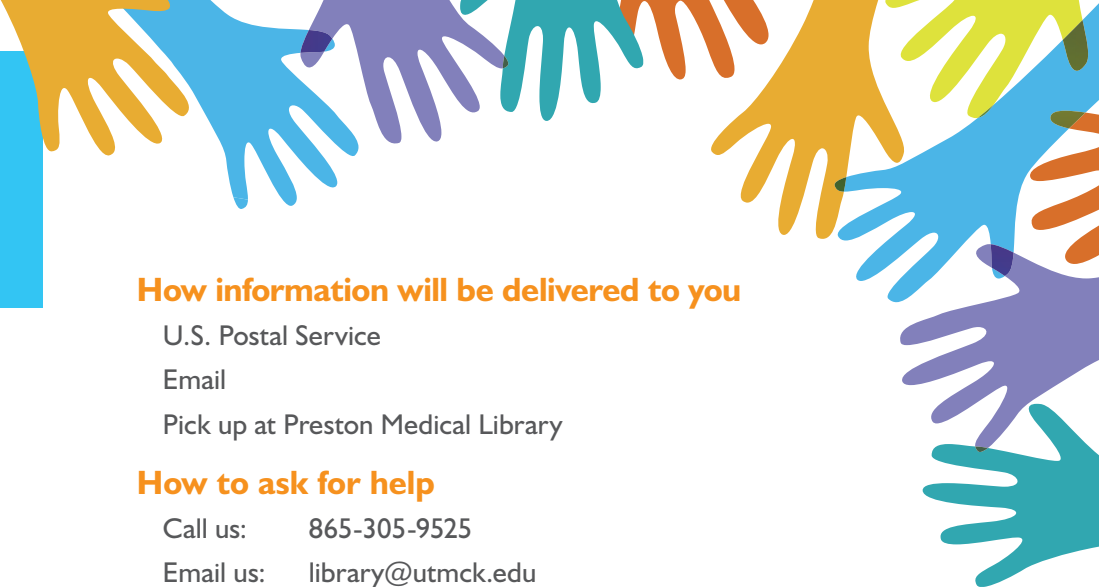
Saturday-----9:00am-5:00pm

Sunday-----1:00pm-9:00pm



Your Health Your Library Your Answers

Preston Medical Library Health Information Service



*We are your library.
We care about your health.
We are here to help you find answers to your questions.*

We will help you learn about

- Medications
- Diseases
- Treatments
- Diet and nutrition
- Medical tests
- Medical procedures
- Support groups
- How to talk to your healthcare providers
- How to stay healthy
- Complementary & Alternative Medicine

How we will help you

- **We will find answers to your health related questions.**
 - Our librarians will research your questions using the most reliable and current resources. Spanish resources are available.
- **We will give you an information packet.**
 - The information will be accurate and easy to understand.
 - The information you share with us will be kept confidential.
 - The information should be shared and discussed with your healthcare provider.

How information will be delivered to you

U.S. Postal Service
Email
Pick up at Preston Medical Library

How to ask for help

Call us: 865-305-9525
Email us: library@utmck.edu
Visit us: Preston Medical Library
1924 Alcoa Highway
Knoxville, Tennessee 37920

Frequently asked questions

- **How quickly can I expect answers?**

In general, your information packet will be ready within 24 hours. Please allow at least five working days for U.S. Postal Service delivery. Email is the quickest way to receive your information. You may also come to the library and pick up your information.
- **Can you answer questions over the phone?**

Yes. Definitions and answers to simple questions can be given over the phone.
- **Do I still need to see my doctor?**

Yes. A medical librarian, not a health care professional, provides information. The information our service provides should not be seen as medical advice. If advice is needed you should see your doctor or other health care professional. Please discuss the information we send you with your doctor or healthcare provider.